



Events Data Privacy Policy

Your Information and how we use it

What

Coventry Cathedral will hold the data you provide to us in relation to your information upon purchasing tickets, event feedback forms or newsletter sign ups via website or social media. This will include your name, address and contact details.

The Cathedral will also ask you to consent to communications about a broader range of activities in the Cathedral, events, marketing and fundraising for example.

Why

Coventry Cathedral will hold this data to populate the events marketing database. The contact information will be used to notify you of relevant information about upcoming events and any other information which the Cathedral is required to pass on to event attendees e.g. event timings, changes to events or updates.

Consent

The Cathedral will seek your consent to sending you marketing communications from the Cathedral.

Sharing

All data will be held securely within the Cathedral's systems and will not be shared with any other organisation unless you have specifically consented to this being shared (as in requesting information on the Friends of Coventry Cathedral).

How long will we keep your data?

Coventry Cathedral will keep your data in relation to your ticket purchase or sign up to the email database. We will keep your information on file for 5 years. After this time Once you cease to be on the roll we will delete your information from our systems unless we are keeping it for another purpose (e.g. if you are a volunteer or donor to the Cathedral)

Your rights

You have the right to request access to the data we hold on you. You also have the right to change your preferences in terms of any consents you have given us. If you wish to do this, please check the emails for the unsubscribe button and follow the form accordingly. This information is governed by the Data Protection Act 1998 as amended, replaced, re-enacted or consolidated from time to time (including without limitation the General Data Protection Regulation (EU) 2016/679 and any national laws which relate to the processing of personal data ('Data Protection Legislation')) references to 'Personal Data' and 'Sensitive Personal Data' within this notice shall be references to those terms as defined in Data Protection Legislation.

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Overseas transfer

Coventry Cathedral does not normally transfer data overseas. However we do use external email messaging systems for electronic mailings (e.g. Mailchimp www.mailchimp.com).

Information Supplied by Third parties

Part of our website and social media platforms contain material submitted by third parties. Opinions expressed within such materials do not necessarily represent the opinions of Coventry Cathedral. Third parties are responsible for ensuring that materials submitted for inclusion on our platforms comply with current legislation. Coventry Cathedral cannot guarantee the accuracy of this material and hereby expressly disclaim any responsibility for error, omission or inaccuracy in the material, misinterpretation and any loss, disappointment, negligence or damage caused by reliance on the material contained on the platform, or any failure or alleged failure in the delivery of the services referred to herein, or in event of the bankruptcy, liquidation or cessation of trade of any company, individual or firm referred to herein. Confirmation of the accuracy and currency in the information may be sought from the establishments concerned.

Contact details

Should you have any queries about this Events privacy policy, please contact events@coventrycathedral.org.uk or call the Cathedral on 02476 521242 (Office open Monday – Friday 09:00 – 17:00)

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